



Information to the Electricity Consumer

- The Commission has enhanced life line consumption the usage of power by domestic consumers under 1st slab from the existing 30 units per month to 50 units per month.
- New 'Discounted Energy Rate Scheme' at the Rate of Rs. 6/- Introduced to HT-2(a), HT-2(b), HT-2(c), Consumer for the consumption during the monsoon/ off season period from July to December for FY-22.
(Other T&C applicable, to know more, Please contact to nearest GESCOM Division/ sub-divisional office)
- The consumption over and above the 6 month's average consumption shall be eligible for the new 'Discounted Energy Rate Scheme'.
- Special Incentive Scheme (SIS) is extended for one more year w.e.f 01.04.2021.
- SIS will not be applicable to the consumers who opt for Discounted/ Reduced tariff of Rs.6 per during the monsoon period.

Removal of Time of Day Tariff for usage of Power during Evening Peaks:

Time of Day	Increase + / reduction (-) in energy charges over the normal tariff applicable
06.00 Hrs to 10.00 Hrs	0
10.00 Hrs to 18.00 Hrs	0
18.00 Hrs to 22.00 Hrs	From July to November (monsoon period) :- 0 From December to June : (+) 100 paise per unit
22.00 Hrs to 06.00 Hrs	From July to November (monsoon period) :- 0 From December to June : (-) 100 paise per unit

(Other T&C applicable, to know more Please contact to nearest GESCOM Sub-divisional office).

Reduction of fixed charges / demand charges to Ice Manufacturing units / Cold Storage Plants used for Fisheries during Off-Season:

- Increased Sanction Load Limit :
 - As a measure to encourage Ease of Doing Business (EODB) has enhanced the threshold limit of sanction of power (under LT category) from the existing upper limit of 67 HP (50 KW) to 201HP (150 KW).
 - Railway traction installations. are eligible to avail the new "Discounted Energy Rate Scheme".
 - In order to soften the burden due to increase in tariff to the consumers during the lockdown period prevailing in the State, the arrears towards revision of Tariff for the energy consumed during the month of April and May, 2021, is allowed to be recovered during the month of October and November, 2021 respectively, without charging any interest.

- *The ToD tariff also applicable for the LT6(c) tariff.*
- *To rationalize the tariff structure the two sub-categories under LT4-C(i) and LT4-C(ii) have been merged and made into one category as LT4-C.*
- *To promote the use of eco-friendly Electric Motor Vehicle under LT-6 Tariff Schedule extending concessional power supply, the fixed charges for LT Consumers is reduced by Rs. 30 /KW for every additional KW above 50 KW.*
- *Consumer Interaction Meeting is conducted on every quarter, Inviting consumers giving wide publicity both through social media & print media, duly Chaired by SEEs/EE's in each sub-division in addition to this AEE, O&M is conducting CIM on third Saturday of every month the proceedings are recorded and uploaded in GESCOM website.*
- *Energy Conservation: The consumer shall use LED bulbs, energy efficient equipment's for minimum consumption of Electricity and reduction in Electricity Bill.*
- *The benefits of Standards of Performance (SoP) in rendering various services to consumers in a time bound manner and if the services are not provided with in specified time limits, they can file compliant before CGRF committees in the Form-A. The erring Officers have to pay compensation to the Consumers for default.*
- *The URJA Mitra mobile application, which can be used as a link between GESCOM field staff and consumers for facilitation of dissemination of information on outage to all consumers through SMS.*
- *GESCOM is periodically publishing the complaint handling procedures / contact number of the Centralized Consumer Service Centre in the local media, hosting it on its website and also publishing it through other modes, for the information of public and ensuring that all the complaints of consumers are registered only through the Centralized Consumer Service Centre.*

Details of Tariff Order-2021 is available in the GESCOM website <https://gescom.karnataka.gov.in> and KERC website www.karnataka.gov.in/kerc The information can also be obtained from nearby GESCOM offices.