

## **Implementation of EoDB initiatives in Karnataka- ToR for Stakeholder Departments**

The Term of Reference has been framed considering the support that will be required from stakeholder departments to implement all the recommendations shared by DPIIT under various initiatives under EODB i.e., SBRAP 2024, Minimising Regulatory Compliance Burden, Decriminalization and Cost of Regulation.

While EODB Committee has been constituted with ACS/Principal Secretary to Govt/Secretary to Govt. as Committee Member, the SPOC/ EODB nodal officer appointed by the department will facilitate all requirements and apprise EODB Committee Member before Committee Review meetings (fortnightly/monthly) chaired by Chief Secretary to Govt and co-chaired by Development Commissioner & ACS to Govt. as and when required.

### **State Business Reforms Action Plan**

- Implementation support for timely implementation of the reforms recommended by DPIIT and effective dissemination of information sought by KUM
- Coordination with KUM for integration of department services with State Single Window System and National Single Window System
- Participate in all review meetings under Chief Secretary to GoK and ACS-C&I, Task Force Committee meetings, any other meetings related to SBRAP
- Issue Government Orders/Notifications/Circulars as required for implementation of reforms
- Ensure publishing service-related information on website with support from IT team of stakeholder department such as:
  - Service-wise step by step procedure i.e., from application til final approvals by the department with detailed workflow for all services
  - Service-wise comprehensive list of documents required for approval
  - Service-wise fee and SAKALA time for completion of each procedure/ step
  - Service-wise dashboard as per DPIIT format
- Notify all department-specific service delivery timelines under SAKALA Public Service Guarantee Act
- Ensure effective online feedback and grievance redressal system
- Ensure all services are provided through online systems that facilitates
  - Submission of application
  - Payment of application fee
  - Track status of application
  - Download the final signed certificate
  - Third party verification
- Support KUM in identifying those services in Government Process Re-engineering that may be proposed for:
  - Deemed approvals
  - Perpetual licenses/approvals
  - Allow auto-renewal based on self-certification
  - Third-party certification based on risk criteria (wherever applicable though empanelment)
- Conduct/Coordinate awareness programmes/ user interaction meets/ feedback exercise pertaining to EODB
- User data collection as per DPIIT's format on monthly/bi-monthly basis and sharing with KUM

- Assist KUM in attending queries/ clarifications sought by central government with required details
- Provide implementation support for any other reform related to the department

### **Minimising Regulatory Compliance Burden and Decriminalisation**

- Support KUM in simplification of service delivery mechanism through Government Process Reengineering of department services
- Identification of potential areas for reduction of compliance burden as per categories identified by DPIIT, GoI
- Participate in all review meetings under Chief Secretary to GoK and ACS-C&I, or any other meetings related to MRCB and Decriminalisation
- Identify and decriminalize regulations which prescribe imprisonment as punishment for minor civil offences in Department specific State Acts.
- Any other as may be required

### **Cost of Regulation (CoR) and Impact Assessment**

- Support KUM by providing necessary data for conducting baseline survey and preparation of report in required formats
- Support KUM in conducting surveys before and after the reform implementations to assess impact
- Participate in all review meetings under Chief Secretary to GoK and ACS-C&I, or any other meetings related to CoR and RIA
- Any other as may be required.