

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

☎:(08392) 274086
Fax: (08392) 274085
E-Mail : seeballari1@gmail.com
dcably.gescom@gmail.com



Office of the
Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari.

NO.SEE/DCA/AO/AAO/SAR/2022-23/
Encl :

6186-96

Date :

12 DEC 2022

Proceedings Of HT&EHT Consumer meeting held on 06.11.2022. at Ballari Under the Chairmanship of the Chief Engineer (Ele), O & M Zone Gescom Ballari.

At the outset the Superintending Engineer (Ele), O & M Circle Gescom Ballari welcomed the Chief Engineer (Ele) & all the officers and HT & EHT Consumer to the meeting.

The Name of the Consumer & the Objections/complaints raised in the meeting are as Below :-

1.Consumer :- Shri Shankar, Mylar sugar Limited R.R.no HTBRB24793 PH No: 9606002100

- Waive off of interest on Arrears on Jack well power supply R.R.no HTBRB24793 bills from February 2017 to till date.

Mylar sugar limited was granted a power supply of temporary power supply RR NO **HTBRB23936** which is disconnected on dated **30.11.2019** as requested by consumer to disconnect on dated **25.12.2016** due to the misplacement of the meter temporary installation deposit refund was delayed and deposit refund made on dated **30.11.2019** as consumer requested to adjusted the deposit of temporary installation to the revenue arrears of installation holding RR .NO HTBRB24793 due todelay in adjusting the deposit to Arrears of their another installation interest on Arrears was raised to Rs. 171000/- from February 2016 to December 2019.Hence consumer is requesting to waive off the interest on Arrears **RR NO:HTBRB24793**.

In response to this Chief Engineer (Ele) O & M zone Ballari, &Superintending Engineer (Ele), O & M Circle Gescom Ballari stated this matter is already in discussion in consumer grievance redressal forum and assured the consumer to take early steps regarding this issue and solve the issue as early as possible.

Action By : Executive Engineer (Ele), O & M division Gescom H.B Halli

(in this regard compliance report to be submitted in next HT/EHT consumer interaction meeting and submit the detailed report on Action taken)

2.Consumer :- Shri Somashekar& Ashwin Kotambri, President of Vijayanagra District chamber of commerce & Industry (R) Hospete ph.no 9606002100

Due to frequent interruption in power supply and inconsistency quality of power supply in KSSIDC industrial area Dam Road, Hospete which has caused heavy financial losses in industry.

Superintending Engineer (Ele), O & M Circle Gescom Ballari stated as per physical status the power supply is arranged on 11kv F3 feeder fed from 33/11kv substation chitwadgi hospete which is urban feeder feeding to KSSID industrial area dam road, exclusively industrial feeder is required by KSSID industrial consumers it is proposed new express feeder for industrial area from 110/11kv new Rayanakere kptcl station after commission of new substation un interrupted power supply will be arranged as a dedicated feeder & This help in reducing the power interruption and provides reliable power supply.

Action By : Executive Engineer (Ele), Major works ,KPTCL Ballari.

(in this regard compliance report to be submitted in next HT/EHT consumer interaction meeting and submit the detailed report on Action taken)

3.Consumer : Ravindra R R no HT241 , Karnataka Milk federation, Ballari ph .no 9980868742 .

- Electricity line problems
- Showing Revenue Tax Arrears in current monthly when Tax Arrears is Nil;

Consumer complaint about power supply interruption on RR.no **HT241**

Further consumer complaint about GESCOM showing section 194 Q 0.1 % TDS Amount in every monthly bill after the payment the same should be deducted from next monthly bill this should be rectified.

As stated by Executive Engineer (Ele), urban division Ballari for un interrupted power supply Express feeder will be constructed from sridhargadda 110 kv station after commissioning of express feeder the tail end voltage and interruption will be solved

In response of showing section 194 Q 0.1 % TDS Amount in every monthly bill Superintending Engineer(Ele), O & M Circle Gescom Ballari & Deputy controller of Accounts officer O & M Circle Gescom Ballari instructed to Accounts officer O & M division urban Ballari to place necessary OM and rectify the error in the bill & instructed to solve the issue within 3 working days

**Action By :- Executive Engineer (Ele), urban division,Gescom Ballari
:- Accounts officer, O & M Circle Gescom Ballari.,**

1. in this regard compliance report to be submitted in next HT/EHT consumer interaction meeting and submit the detailed report on Action taken

Cntnd to 3

2.Executive Engineer (Ele) urban division Gescom Ballari Action is to be taken to minimize the interruption & Improvement in the tail end voltage .

4.Consumer : Shri. Gopal JINDAL SOUTH WEST VREHT -1808. Ph.no 9480694614

- Power interruption

Consumer stated there is a daily power interruption in VREHT -1808 which causing disturbance in the manufacturing process.

As stated Executive Engineer KPTCL Munirabad on 66 kv Line unscheduled power supply will be minimized by intimating to the consumer well in advance further interruption will be Minimized

Meeting concluded with vote of thanks to the all officers and HT/EHT consumers who has attended the meeting.

Action By :-Executive Engineer (Ele) TLSS & Division ,Kptcl Munirabad .


Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari

Copy for kind information:

1. The Chief Engineer (Ele), Operation, Corporate Office GESCOM Kalaburagi for kind information.
2. The Chief Engineer (Ele), O & M Zone GESCOM Ballari for kind information

Copy for informationto :

1. The Superintending Engineer (Ele),W&M Circle KPTCL Munirabad for information.
2. The Superintending Engineer (Ele)(Commercial), Corporate office, GESCOM., Kalaburagi for information.
3. SPS to MD to place the subject before Hon'ble Managing Director GESCOM.
4. SPS to DT to place the subject before Hon'ble Director Of Technical GESCOM.
5. All Executive Engineer(Ele), O & M Urban/Rural/C&M/MRT Division, GESCOM Ballari/Hospet/H.B.Halli .
6. The Executive Engineer (Ele) ,Major works,KPTCL, Ballari . & Executive Engineer (Ele) TLSS & Division KPTCL Munirabad .
7. All Assistant Executive Engineer(Ele), O & M Urban/Rural Sub-Division,GESCOM Ballari/Hospet/H.B.Halli/Siruguppa/Sandur/Kudligi/Hadagali/Ballari CSD-1 & 2/ Hospet USD-1 & 2.
8. AAO/OC/MF.