

## GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

NO.SEE/DCA/AO/AAO/SAR/2021-22/ 4176-4202

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Office of the  
Superintending Engineer (Ele),  
O&M Circle, GESCOM,  
Ballari.

Date :- 02.11.2021

### **Proceedings Of HT&EHT Consumer meeting held on 22.10.2021. at Ballari Under the Chairmanship of the chief Engineer (Ele), O & M zone Gescom Ballari.**

At the outset the Superintending Engineer (Ele), O & M circle Gescom Ballari welcomed all the officers and all HT & EHT Consumer who have attended the meeting.

**The Name of the Consumer & the Objections/complaints raised in the meeting are as below :-**

**1. Consumer:-Shri M.Mohankumar , Lift irrigation scheme , SHTP129/116  
Siruguppa Ph.no :- 9448781866**

- Waive off FC / Demand Charges when the electricity is not used.
- Requested to reduce the Tariff rates charged for the Lift irrigation scheme.
- Enquired about interest rates charged for nonpayment of arrears in lift irrigation scheme.

Consumer expressed his view regarding charging of fixed charges in the electricity bill even for the period when the electricity is not used as farmers use power only in yielding time other than that period electricity is not used but still GESCOM charges the minimum charges for the whole year in continuation of this ,he is also requested to reduce the tariff rates which are chargeable for lift irrigation scheme as the formers are facing many difficulties there are not in a position to bear the rates charged by the Gescom .

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Further Consumer objected about charging for interest on interest charged for nonpayment of arrears .

Superintending Engineer (Ele) informed that the above subject is policy matter and same will be addressed to higher authority & KERC. And Superintending Engineer (Ele) clarified the confusion regarding charging of interest on interest charged for nonpayment of arrears is not calculated in the electricity bill it includes only interest for nonpayment of arrears.

**Action By : Executive Engineer(Ele) , O & M Rural Division Gescom Ballari**

**2. Consumer : -D.SathyanaryanaLift irrigation scheme ,SHTP183 Nadavi Siruguppa**

**ph.no:-9449135035** ✓

- Waive off FC / Demand Charges in the arrears

Consumer requested to chief Engineer (Ele), to waive off the demand charges in the arrears as farmers are facing huge losses due to many reasons.

Superintending Engineer (Ele), informed that the above subject is policy matter, in continuation of this Superintending Engineer (Ele) stated fixed charges will be raised until permanent disconnect if the consumer does not pay the arrears until three months from the Date of disconnection further termination of Agreement will be served and existing deposit will be Adjusted towards Arrears as per KERC norms. ✓

**Action By : Executive Engineer(Ele) , O & M Rural Division Gescom Ballari**

**3. Consumer: -jindalsaw,RR.NO SEHT46, Torangal vittalapura Sandur**

**ph.no: - 9480689906** ✓

- Power interruption and low voltage fluctuation in 33 kv line.
- Issues on payment of electricity bills (reconsideration RTGS payment of monthly electricity bill.

Consumer requested to Superintending Engineer (Ele) to minimize the Power interruption and low voltage fluctuation in 33 kv line and to maintain a reliable power supply in respect of low voltage in 33 kv line Superintending Engineer (Ele) given instruction to Executive engineer KPTCL Allipur to raise

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the tap position of power transformer at Allipur station until 110kv capacitor bank at Toranagal station put in service

Consumer explained about issues in payment of electricity bill has recently company has issued an order for not accepting monthly payment of electricity bill through RTGS and insisting to make payment either through cheque or DD & online payment, paying through RTGS is a easy mode of payment hence requested to reconsider payment of bills through RTGS.

In response to this Superintending Engineer (Ele), O & M Circle Gescom Ballari stated monthly payment of electricity bill must be paid either through cheque/DD & other electronic mode of payment as specified by GESCOM, we will further consider your request and brought into notice of our higher authority for further clarification.

**Action By :-Executive Engineer(Ele), KPTCL ALLIPUR Ballari**

**4. Consumer: -jindal south west ,RR.NO TPS1808, HB HALLI ph.no: -9480693444**

- conversion of Temporary power sanction HT5 to industries tariff HT2 (a).

Consumer stated obtained power sanction of 3 MVA for the operation of industry that is 0.3 MTPA pallet plant. Accordingly, we have started consuming power supply for running the industry as per power sanction by issued by chief Engineer CECP Gulbarga where EE O &M H B Halli issued revised power sanction under HT5 now we are utilizing the power supply for industry and no construction activity is undertaken so change the tariff from HT5 to HT2(A)

In response to this Superintending Engineer (Ele), O & M Circle Gescom Ballari given necessary instruction to Executive engineer O & M HB Halli to inspect the installation along with AEE HT rating staff Hospete and issue necessary Official memorandum for change of tariff as per physical site report

**Action By:-Executive Engineer(Ele), O & M Division H.B Halli, Hospete**

**5. Consumer: -N. Srinivas saishankar stone crusher ,RR.NO :- LMP31189,  
kurugoduph.no: -8050111199.**

- Conversion of LT5 Existing installation to HT installation is delayed.

Consumer requested to Conversion of LT5 Existing installation to HT installation as soon as possible without further delay.

In response to this Superintending Engineer (Ele), O & M Circle Gescom Ballari necessary instruction given to section officer kurugodu and Assistant Executive Engineer RSD Ballari to speed up the process with estimate and given instruction Executive Engineer O&M rural division to issue power sanction for HT installation to bring back HT consumer to the grid as per the company norms.

**Action By :- 1. Executive Engineer(Ele),O&M Rural Division Gescom Ballari  
(02) Assistant Executive Engineer(Ele),O & M Rural sub division Gescom Ballari**

**6. Consumer : - N. Ravi kumarBasaeshwara stone crusher ,RR.NO :- LMP31189,  
Halekoteph.no: -9448477788**

- Power interruption since one year
- Enquired about discount rated scheme.

Since from one year there is a daily power interruption, which takes time to restart the machineries after the power resumes.

In response to the consumer complaint Section officer Tekkalkote stated the existing feeder is over loaded and lengthy line to avoid this necessary link new line as to be constructed from Tekkalkote station in response to this Superintending Engineer (Ele), O & M Circle GescomBallari instructed to preparing necessary estimate and submit within 15 days to take up the work

In continuation Superintending Engineer (Ele), O & M Circle Gescom Ballari give a detailed explanation about the discount rated scheme it is exclusively for HT consumer effect from July-2021 to December 2021 and the unit rate will be Rs.6 per unit for additional consumption, over and above the average monthly consumption. and also explained in detail about the eligibility criteria to avail these benefits.

**Action By :- Executive Engineer (Ele) , O & M Rural Division Gescom Ballari**

