

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

NO.SEE/DCA/AO/AAO/SAR/2021-22/ 5653-59

Encl:-

☎:(08392) 274086

Fax: (08392) 274085

E-Mail:seeballari1@gmail.com

dcably.gescom@gmail.com



Office of the
Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari.

Date:-

20 JAN 2022

Proceedings Of HT&EHT Consumer meeting held on 19.01.2022. at Ballari Under the Chairmanship of the Superintending Engineer(Ele), O & M Circle, GESCOM., Ballari.

At the outset the Superintending Engineer (Ele), O & M Circle, Gescom Ballari welcomed the all the officers and HT&EHT Consumer to the meeting

Complaint raised by consumers in the previous HT&EHT consumer meeting which was held on 28.12.2021 compliance report explained to the consumer as stated below;

1. **Previous Complaints No :- 1** Name of the Consumer Sri. Praveen DRDO officer Torangal ph.no :_ 9533397182.

a) 33 kv GOS at Tharagiri has got damaged, immediate replacement to be made

Complaint is attended by the Executive Engineer (Ele), C & M Division GESCOM Ballari she stated work is under progress.

b) DRDO officer has informed in their residential area at Torangal village power supply interruption is more in this regard a letter as given to the local section officer, but no action taken RR.NO SHT-49

Complaint is attended by the Executive Engineer (Ele), O & M, Rural Gescom Ballari and Assistant Executive Engineer (Ele), O & M , GESCOM Sandur he stated maintaince work on 11KV feeder is under progress .

(c) At Narihalli Pump house vide R.R.No: TNLWW-28168. Rs.60000/- excess amount is demanded. In this regard a letter as given to the Assistant Executive Engineer (Ele), O & M, GESCOM Sandur

Complaint is attended by Assistant Executive Engineer (Ele), O & M , GESCOM Sandur he stated excess demand of RS.60000 is rectified requisition for withdrawal of excess demand of RS.60000 is forwded to division office, auditing under progress

: 2 :

2. Previous Complaints No :- 2

Consumer: Sri.Jagadeesh & Ramanijeyalu, Jairaj ISPAT, Belagal, HT:-155, Feeder: 37, Ph No: 9908934390 & 9482940280.(HT-155).

- Power interruption (Rainy Season)

Consumer has told, Power Supply interruptions are minimized, but during Rainy seasons the power supply is interrupting. In this regard the Executive Engineer (Ele)/ O&M, Rural Division GESCOM Ballari as stated mansoon maintance will be taken up and interruptions will be minimized during the rainy season.

Complaint is attended by Executive Engineer (Ele), O & M Rural GESCOM Ballari.

- One No of Pole is damage at Belgal Cross.

Complaint is attended by Executive Engineer (Ele) O&M, Rural Division GESCOM Ballari he stated damage pole replaced by new pole complaint attended.

3. Previous Complaints No :- 3

Consumer : Veeranjinaayalu ,BASAI STEELS (A-ONE STEELS & ALLOYS PVT, LTD.,) RR.NO EHT11, PD HALLI, Ballari.

- Enquired about extension of discounted rated scheme.

Consumer requested to extent the discount rated scheme from December to further as it helps to minimize the burden of payment of electricity bill.

Complaint is attended Executive Engineer (Ele), O & M Rural GESCOM Ballari he stated discount rated scheme is extended to 31.03.2022.

- Low voltage issue.

In this regard Executive Engineer (Ele) TL & SS, KPTCL, Allipur Station, Ballari has stated that capacitor bank in north station is under repair, due to burning of 2 No's of cells and capacitor bank to be installed work under progress.

The Name of the Consumer & the Objections/complaints raised in the meeting on 19.01.2022.

1. **Consumer ; V.srinivasa inturi Nagar last cross Raghavendra colony 2nd stage ballari ph.no 9035823559.**

- Requested for Additional Transformer to Inturi Nagar.

Due to frequent interruption in power supply and inconsistency quality of power supply in Inturi Nagar last cross ,kanakadas Nagar ,SRM layout, Banashankari Nagar Consumer requested for installation of additional transformer.

For the above compliant Superintending Engineer (Ele), O & M Circle GESCOM Ballari directed to Executive Engineer (Ele), O & M, urban Gescom Ballari to look into the issue and solve as early as possible.

Action By : Executive Engineer (Ele), O&M Urban, GESCOM., Ballari.

Meeting concluded with vote of thanks to the all officers and HT/EHT & others consumers who has attended the meeting.

Yours faithfully,


Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari

Copy with compliments to ;

1. The Chief Engineer(Ele), Operation, Corporate Office GESCOM Kalaburagi for kind information.
2. The Chief Engineer(Ele), O & M Zone GESCOM Ballari for kind information

Copy for information to ;

3. The Superintending Engineer (Ele),W&M Circle KPTCL Munirabad for information
4. SPS to MD to place the subject before Hon'ble Managing Director GESCOM.
5. SPS to DT to place the subject before Hon'ble Director Of Technical GESCOM.
6. All Executive Engineer(Ele), O & M Urban/Rural/MRT Division, GESCOM Ballari.
7. Executive Engineer(Ele), C&M division GESCOM Ballari.
8. All Assistant Executive Engineer(Ele), O & M Urban/Rural Sub-Division,GESCOM Ballari/Siruguppa/Sandur/Ballari CSD-1&2.
9. Copy to SAR/OC/MF.