

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

NO.SEE/DCA/AO/AAO/SAR/2021-22/ 4273-97

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Office of the
Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari

Date :-

8 NOV 2021

Compliance report for the previous HT & EHT consumer interaction meeting which was held on 29.07.2021 as stated below :-

Complaint No 1:- Name of the consumer Sri. Sudhakar president, Ballari District industries Association.

- Waive off FC/Demand charges for Non MSME consumers
- The rebate was requested as part of a special incentive scheme to encourage morning consumption instead of night consumption
- Frequent power interruption
- Complaint is attended by Executive Engineer (Ele), O & M rural division GESCOM, Ballari and he stated Waive off FC/Demand charges for Non MSME consumers & The rebate was requested as part of a special incentive scheme to encourage morning consumption instead of night consumption is a policy matter and the same is intimated to higher Authority waiting for the further directions from corporate office and KERC.

In continuation of the Frequent power interruption Executive Engineer (Ele), O & M rural division GESCOM, Ballari stated in Halkundi 110/11kv station additional 10 MVA transformer and this work yet to be awarded by CE kptcl Gulbarga after completion of proposed work exclusively for all industrial consumers power supply will be normalized

Complaint No. 2 :- veeranjinalu, Basai steels R.R.no EHT 11, PD halli
Consumer expressed about low voltage on 110 KV Lines during morning hours due to voltage drip on 110 kv line Executive Engineer (Ele), Allipur KPTCL stated that after commission of 110 kv north substation capacitor bank low voltage issue will be resolved however GESCOM Superintending Engineer (Ele), O&M Circle, GESCOM Ballari is given instruction to Executive Engineer (Ele), Allipur KPTCL to raise the tap as on when required until the permanently solution is solved .

Complaint No.3:- Somshekhar,RR.NO HT54, Allipur, Maruthi show room stated about power interruption as stated by Executive Engineer (Ele), O & M rural division GESCOM, Ballari. Existing 11 kv feeder is lengthy and necessary link line work is under process under short term preventive maintainance work carried out & interruption are minimized .

Complaint No. 4 :- M/S Rayen steels pvt ltd, RR.NO HT99, Veniveerapura expressed about Frequent interruption in power supply Due to clubbing of kollgallu feeder and Allipur feeder we are facing long hours of power interruption specially in working hours which results decrease in production as stated by Executive Engineer (Ele) O&M rural division GESCOM, Ballari the complaint was attended by transferring the tale end HT installation at Veeniveerapur from F-37 feeder to F -5 Kuditini station feeder and interruption are minimized.

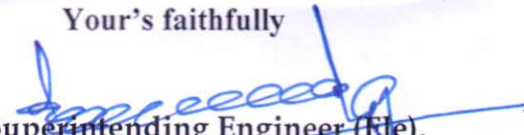
Complaint No 5 :- Jindal saw, RR.NO SEHT46, Torangal vittalapura expressed about Power interruption and low voltage fluctuation in 33 kv line As stated by the Executive Engineer (Ele),KPTCL Allipur at 110 kv substation Tornagal replacement 110 kv capacitor bank & breaker work under process after compliance of the work .low voltage problem on 33 kv vittalapura line will be improved however Superintend Engineer (Ele), O&M circle GESCOM Given instruction to Executive Engineer (Ele) KPTCL Allipur until replacement the power transformer tap is to be changed frequently .

Complaint No 6:- RR.no HT 166, Bisilahalli, Vijayanagar fertilizers Consumer stated that the power supply interruption on RR.no HT 166 which fed from town feeder Bisilahalli. Complaint is attended by Executive Engineer (Ele), O & M rural division GESCOM, Ballari necessary link line estimate have been prepared under RDSS and also prevention maintenance work have been carried out and minimize the interruption.

Complaint No 7 :- HT Shree Hanuman cotton Ginning & pressing factory Consumer stated that Issues on payment of electricity bills (reconsideration RTGS payment of monthly electricity bill

In response to this Superintending Engineer (Ele), O & M Circle Gescom Ballari stated monthly payment of electricity bill must be paid either through cheque/DD & other electronic mode of payment as specified by GESCOM, we will further consider your request and brought into notice of our higher authority for further clarification

Your's faithfully


Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballar.

Copy with compliments to :

1. The Chief Engineer (Ele), Operation, Corporate Office GESCOM Kalaburagi for kind information.
2. The Chief Engineer (Ele), O & M Zone GESCOM Ballari for kind information.

Copy for information to :

1. The Superintending Engineer (Ele), W&M Circle KPTCL Munirabad for information
2. SPS to MD to place the subject before Hon'ble Managing Director GESCOM.
3. SPS to DT to place the subject before Hon'ble Director Of Technical GESCOM.
4. All Executive Engineer (Ele), O & M Urban/Rural/C&M/MRT Division, GESCOM Ballari/Hospet/H.B.Halli .
5. All Assistant Executive Engineer (Ele), O & M Urban/Rural Sub-Division , GESCOM Ballari/Hospet/H.B.Halli/Siruguppa/Sandur/Kudligi/Hadagali/Ballari CSD 1&2/Hospet USD-1& 2.
6. copy to SAR/OC/MF.