

# GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

NO.SEE/DCA/AO/AAO/JPA/2021-22/ 5254-66

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Office of the  
Superintending Engineer (Ele),  
O&M Circle, GESCOM,  
Ballari.

Date:- 30 DEC 2021

## **Proceedings Of EHT/HT Consumer Interaction Meeting of O&M Rural and Urban Division Ballari held on: 28.12.2021, at Ballari Under the Chairmanship of The Superintending Engineer(Ele), O & M Circle GESCOM Ballari.**

At the outset the Superintending Engineer (Ele), O & M Circle GESCOM Ballari welcomed the all the officers and EHT&HT Consumer who have attended the meeting.

Complaint raised by consumers in the previous EHT&HT consumer interaction meeting which is held on 22.10.2021 compliance report explained to the consumer as stated below;

1. **Previous Complaint** : Name of the Consumer Sri.G.S.Madhuranath Dhanvi, Flexi print packs. Ph.No: 9449050245.(R.R.No:72442 & R.R.No:79366)

### **.Regular interruption of Power for feeder No:46.**

Complaint is attended by the Assistant Executive Engineer (Ele), O & M CSD-1, GESCOM Ballari attended the above said issue, This problem is solved by Stringing Loose Spans/Strightning of slanted poles and clearing of Jungle and Interruptions are avoided.

2. **Previous Complaints** : Name of the Consumer Sri. Tukaram & Sudhakar, Yeshashvi Steels & Alloys Pvt.Ltd., Halkundi.Ph.No:9686351118 & Ph.No: 9243071444.(HT-160)

### **. Interruption on f-43 Feeder.**

Consumer has attended the meeting on Date: 28-12-2021, he told that the Power interruptions are minimized and low voltage issue resolved and appreciate concerned GESCOM authorities, Executive Engineer (Ele), O&M Rural Division GESCOM, Ballari & Assistant Executive Engineer (Ele), O & M, RSD GESCOM Ballari.

The Name of the Consumer & the Objections/complaints raised in the meeting are as below :-

**1. Consumer ; Sri.Praveen, DRDO Officer, Torangal, Ph.No:9533397182.**

- **(a)** 33 KV GOS at Tharagiri has got damaged, immediate replacement to be made.

**Action By : Executive Engineer (Ele), C & M, GESCOM Ballari**

In response to this the Executive Engineer (Ele), C & M, GESCOM Ballari has informed the damaged GOS will be replaced with Good GOS which is released at 33 KV feeder of Minera Company.

- **(b)** The DRDO officer has informed in their residential area at Torangal village power supply interruption are more, In this regard a letter as given to the local Section officer, but no action taken R.R.NO:-SHT-49.

**Action By : Executive Engineer (Ele), O & M Rural GESCOM Ballari**

For the above complaint Superintending Engineer (Ele), O & M Circle GESCOM Ballari directed to Executive Engineer (Ele), O & M, Rural Gescom Ballari and Assistant Executive Engineer (Ele), O&M , GESCOM Sandur to take maintenance work on 11KV feeder and avoid the interruptions.

- **(c)** At Narihalli Pump house vide R.R.No: TNLWW-28168. Rs.60000/- excess amount is demanded. In this regard a letter as given to the Assistant Executive Engineer (Ele), O & M, GESCOM Sandur.

**Action By : Executive Engineer (Ele), O & M Rural GESCOM Ballari**

For the above complaint Superintending Engineer (Ele), O & M Circle, GESCOM, Ballari directed to the Executive Engineer (Ele)/ Account Officer, O&M, Rural Division GESCOM Ballari to verify and resolve the issue.



**2. Consumer : Sri.Jagadeesh & Ramanjineyalu, Jairaj ISPAT, Belagal, HT:-155, Feeder: 37, Ph No: 9908934390 & 9482940280.(HT-155)**

- Power interruption (Rainy Season)

Consumer has told, Power Supply interruptions are minimized, but during Rainy seasons the power supply is interrupting. In this regard the Executive Engineer (Ele)/ O&M, Rural Division GESCOM Ballari as stated mansoon maintance will be taken up and interruptions will be minimized during the rainy season.

- One No of Pole is damage at Belgal Cross.

The Executive Engineer (Ele) O&M, Rural Division GESCOM Ballari has told damage pole will be replaced as early as possible.

**Action By : Executive Engineer (Ele), O & M Rural GESCOM Ballari.**

**3. Consumer : Veeranjineyalu ,BASAI STEELS (A-ONE STEELS & ALLOYS PVT, LTD.,) RR.NO EHT11, PD HALLI, Ballari.**

- Enquired about extension of discounted rated scheme.

Consumer requested to extent the discount rated scheme from December to further as it helps to minimize the burden of payment of electricity bill.

Superintending Engineer (Ele) informed as per guidelines of discounted energy scheme, provision made up to December 2021, further requisitions from all consumers are obtained and proposals will be sent to corporate office GESCOM Gulbarga for further extension.

- Low voltage issue.

In this regard Executive Engineer (Ele) TL & SS, KPTCL, Allipur Station, Ballari has stated that capacitor bank in north station is under repair, due to burning of 2 No's of cells. Hence voltage issue not solved.

For this Superintending Engineer (Ele) is directed to replace the burnt cells, derate and charge the capacitor bank.

**Action By : Executive Engineer (Ele), O & M Rural GESCOM Ballari**

**Action By : Executive Engineer (Ele), TL & SS, Allipur Station,KPTCL Ballari.**

: 4 :

Meeting is concluded with vote of thanks to all the officers and HT/EHT consumers who attended the meeting.

Yours faithfully,

  
Superintending Engineer (Ele),  
O&M Circle, GESCOM,  
Ballari

**Copy with compliments to:**

1. The Chief Engineer (Ele), Operation, Corporate Office GESCOM Kalaburagi for kind information.
2. The Chief Engineer (Ele), O & M Zone GESCOM Ballari for kind information.

**Copy for information to:**

3. SPS to MD to place the subject before Hon'ble Managing Director GESCOM.
4. SPS to DT to place the subject before Hon'ble Director of Technical GESCOM.
5. All the Executive Engineer (Ele), O & M Urban/Rural and C&M, GESCOM Ballari.
6. The Executive Engineer (Ele), TL & SS, KPTCL, Allipur Station, Ballari.
7. All the Assistant Executive Engineer (Ele), O & M Rural Sub-Division, GESCOM Ballari/Siruguppa/Sandur/Ballari Urban Sub-division 1 & 2.
8. Copy to DCA/EE(O)/AO/AAO/JPA/OC/MF.