



Gulbarga Electricity Supply Company Limited

Commercial/IT Wing, Corporate Office, Kalaburagi.

Compliance to the grievances of H.T./EHT consumers meeting held on 23-01-2019 by the Hon'ble Managing Director, GESCOM.

Sl. No.	Grievances of the consumers	Compliance furnished by the concerned division
1	Sri.Channabasayya Nandikur, HKCCI, Kalaburagi stated that there is disturbance of power supply during processing of industry in Kapnoor Industrial area due to which there will be effect on production and requested for continuous power supply.	The CEE O&M, GESCOM, Kalaburagi vide letter No. 6949/A dt. 12-3-19 stated that the Link line of KIADB 2 nd stage completed and made arrangement for continuous power supply to Kapnoor industrial area.
2	Sri. Deepak Gala, Kalaburagi stated that the HT consumers are increasing every year but there is disturbance of power supply in Industrial area 3 to 4 times daily and requested to entrust one officer to resolve the grievances of HT consumers.	The CEE O&M, GESCOM, Kalaburagi vide letter No. 6949/A dt. 12-3-19 stated that the Link line of KIADB 2 nd stage completed and made arrangement for continuous power supply to Kapnoor industrial area.
3	President Rice Millers Association Raichur stated that the neighboring states not raised the electricity charges. The rice mills depend on monsoon and there is drought in the area and requested for reduction of Fixed charges and also reduction of tax from 9% to 6% and removal of fuel escalation charges	The demand charges, energy charges, taxes and fuel escalation charges are made as per the Hon'ble KERC and Govt. orders. The reduction can only consider by KERC and Govt.
4	M/s Hospet Steels, Hospet stated that as per GESCOM, O.M. the Special Incentive to HT consumers are to be effected from May 2018, The incentive given from June 2018 withdrawn and incentive extended from October 2018 instead of June.	The SEE O&M Munirabad in letter No. 3428-34 dated 06-03-2019 stated that as per KERC Order, the Special Incentive Scheme to HT consumers will be effective from the date of application to avail the benefit of the scheme. The consumer given application to avail the scheme on 20-08-2018. The incentive given from 1-9-18 as per KERC order. The concession given by oversight from June 2018 is withdrawn.



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5	<p>M/s HRG Alloys & Steel Pvt.Ltd. stated that the benefit of Special Incentive Scheme given from April 2018 to June 2018 had been withdrawn within a week and revised bill issued and requested to keep the high valued consumers in the grid.</p>	<p>The SEE O&M Munirabad in letter No. 3428-34 dated 06-03-2019 stated that as per KERC Order, the Special Incentive Scheme to HT consumers will be effective from the date of application to avail the benefit of the scheme. The consumer given application to avail the scheme on 20-08-2018 and hence benefit given from 1-9-18. The concession given by oversight from June 2018 has been withdrawn.</p>
6	<p>The Cotton Factory Owners Association Raichur stated that the Hyderabad Karnataka area is famous for Agro Industries. At present there is drought in the area and requested not to raise the tariff hike to Agro industries and also requested to consider up to 99 HP as LT industries instead of HT industries. Further requested to open a sub division office at Chiksugar for the convenience of the consumers.</p>	<p>The Executive Engineer El., O&M Raichur in letter dated 06-03-2019 stated that the electricity tariff are fixed by the Commission. GESCOM has to implement. For convenience of the consumers a proposal is prepared to open a sub division office at Chiksugar and the proposal is under process.</p>
7	<p>M/s Manchkonda Agrotech Pvt. Ltd. Raichur stated that there is break down of power supply about 20-30 times in a month and requested for an interrupted power supply.</p>	<p>The Executive Engineer El. O&M Raichur in the letter dated 06-03-2019 stated that EEE 220 KV Station, KPTCL was contacted and break down of power is reduced.</p>
8	<p>The HT consumers of irrigation of Bennur, Ulenur and Mustur of Karatagi Section of Gangavati sub division stated that the bills are demanded under HT-3(b) which is very high as they are growing Jawar, Bajara and Paddy and requested for change of tariff from HT-3 (b) to HT-3 (a)</p>	<p>For independent HT consumers for irrigation, the tariff HT-3(b) is fixed by the commission. As per the consumers' request a letter vide No. 65839 dtd 16-02-2019 is addressed to the Secretary, KERC to give suitable guidance in the matter.</p>



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9	<p>The Dist. Commerce & Industry Sangha, Yadgir represented that in the neighboring states up to 99 HP the industries are considered as LT industries and further stated that FC per HP is charged at 70/- whereas Rs.60/- per HP is charged in neighboring states. The electricity tax is charged at 9%, whereas there is no electricity tax in neighboring states. Further requested for charging the FC on MD recorded instead of sanctioned load.</p>	<p>The tariff rates are fixed by the Hon'ble Commission. As per power tariff, the billing demand shall be the maximum demand recorded during the month or 85% of the CD whichever is higher. A letter vide No. 68300-325 dtd 27.02.2019 was addressed to avail the benefit of season industries</p>
10	<p>The HT consumer of Saidapur in Yadgir Dist. stated that he had received a bill of Rs.5 lakh for back billing the installation for burning of CT/PT and requested for part payment.</p>	<p>The consumer was granted part payment to pay the back bill amount in 3 installments vide ltr. No.66073-79 dtd 18.02.2019.</p>
11	<p>The consumer of Kamalapur Stone Crusher stated that the power supply is arranged from NJY feeder and the line is tripped 4 – 5 times in a day and hence requested for un interrupted power supply.</p>	<p>The AEEE O&M Rural sub division, Kalaburagi in the letter No. 853-55 dt. 9-5-2019 stated that the line work is completed and un interrupted power supply is arranged.</p>
12	<p>Yadgir Rice Millers Association represented that there is no separate independent line to Industrial area and requested for separate line for industrial area.</p>	<p>The EEE O&M Yadgir in letter No. 1299 dt. 8-5-19 stated that a separate line is spared to the HT consumers of Yadgir Industrial area.</p>
13	<p>M/s H.C. India Koppal represented that at present the power tariff is high and requested not to increase the tariff.</p>	<p>The power tariff rates are controlled and fixed by the Commission.</p>
14	<p>Tripping of Industrial Feeder Lingapur - Itagi.</p>	<p>The EEE O&M in letter No. 947-49 dated 14-5-2019 stated that due to leakage of gas in Breaker, there was disturbance in power supply. It has been settled and now there is no tripping of industrial feeder.</p>
15	<p>Sri. Altaf Patel, Afzalpur, the consumer of RR No. HT-17 and 25 represented that there is low voltage to their industries and requested for good voltage and the fixed charges charged is high.</p>	<p>The EEE O&M Divn.I, Kalaburagi in letter No. 1264-65 dated 9-5-2019 stated that the 110 KV Chowdapur to 110 KV Afzalpur link line is under progress. After completion of the work, the low voltage problem will be resolved.</p>



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16	The consumer of RR No. JHT-10 represented that if any power failure to be done, it will be convenience if intimated in advance	In if line work to be undertaken or any power failure due to interruptions, the same are made known to consumers under Urja Mitra Portal.
17	The HT consumer of RR No. HT-5 M/s Karanja Industries Bidar represented that if any problem in LT line, HT line is also tripped and requested for continuous power supply.	The AEEE O&M Humnabad in letter dated 15-5-19 stated that replacement of broken and slanted poles estimate sanctioned vide W.O. No. 8795 dated 30-3-19 and the work is executed.
18	M/s Shree Cements Sedam stated that they are not receiving the payments in time for the energy sales even though the bills are submitted in time.	The EEE PTC in letter dated 03-05-2019 stated that after receipt of B & C forms from the company the energy bills are passed are processed and issued to the firm.
19	M/s Orient Cements Chittapur represented that in every month 3 to 4 times the line tripped. Particularly in the month of Oct. & Nov. 2018, line tripped 9 times and the tax charged at 9% is very high.	The EEE O&M Division-2 in e-mail dated 4-5-19 stated that the repair work was undertaken in 220 KV Receiving Station, during this period line tripped 1 time in Nov. 2018 and 3 times in Dec. 2018. Electricity Tax is raised as per GoK Order.
20	M/s Priyanka Agrotech Dall Industries represented that they have received a bill of Rs.1.46 Lakh and requested for part payment.	The AEEE O&M RSD Kalaburagi in letter No. 734-36 dated 6-5-19 stated that the consumer had paid the bill amount in full.